

CHAIR CAROL MCCANN
VICE CHAIR BARRY ROSS
COMMISSIONER SHEENA INNOCENTE
COMMISSIONER LISA JESSUP
COMMISSIONER TANYA MASSED
COMMISSIONER ALAN MCAULEY
COMMISSIONER MADELINE MORRISON
COMMISSIONER TINA ROTH
COMMISSIONER FIZA VALIULLA



Wednesday, April 15, 2026, 10:00 AM
COUNCIL CHAMBER
6650 Beach Boulevard
Buena Park, CA 90621

NAVIGATION CENTER OVERSIGHT COMMISSION AGENDA

1. GENERAL

- 1.A. CALL TO ORDER
- 1.B. ROLL CALL
- 1.C. PLEDGE OF ALLEGIANCE

2. ORAL COMMUNICATIONS

2.A. Oral Communications

This is the portion of the meeting set aside to invite public comments regarding any matter within the jurisdiction of the Commission. Public comments are limited to no more than three minutes each. If comments relate to a specific agenda item, those comments will be taken following the staff report for that item and prior to the Commission vote. Those wishing to speak are asked to add your information at the digital public kiosk located at the entrance of the Council Chamber.

3. APPROVAL OF MINUTES

- 3.A. Approval of Minutes - January 21, 2026
- 3.B. Approval of Minutes - Buena Park Navigation Center Tour

4. UPDATES

- 4.A. City - News and Recent Happenings
- 4.B. Navigation Center/Mercy House - Recent Happenings
- 4.C. Homeless Outreach/Public Safety Update

5. DISCUSSION AND ACTION ITEMS

- 5.A. Update on the Status of the Action Items and Strategic Goals for the Ad-Hoc Committee Addressing Homelessness
- 5.B. Update Regarding Commission and Guests Tour of the Buena Park Navigation Center

6. INFORMATIONAL ITEMS

- 6.A. Navigation Center Monthly Report - January 2026 - March 2026

7. COMMISSION COMMENTS, FUTURE AGENDA ITEMS

- 7.A. REPORTS

8. ANNOUNCEMENTS

- 8.A. Next City Council Meeting: Tuesday, April 28, 2026 at 5:00 p.m.
- 8.B. Next Regular Commission Meeting: Wednesday, July 15, 2026 at 10:00 a.m.

9. ADJOURNMENT

- 9.A. Adjournment

This agenda contains a brief general description of each item to be considered. Supporting documents are available for review and copying at Community Services Department or at www.buenapark.com. Supplementary materials distributed to the Commission less than 72 hours before the meeting are posted to the City's website at www.buenapark.com and copies are available for public inspection beginning the next regular business day in the Community Services Office. This governing body is prohibited from discussing or taking action on any item which is not included in this agenda; however, may ask clarifying questions, ask staff to follow-up, or provide other direction. The order of business as it appears on this agenda may be modified by the governing body.

In compliance with the Americans with Disabilities Act, if you need accommodations to participate in this meeting, contact the Community Services Department at (714) 562-3860 or the California Relay Service at 711. Notification at least 48 hours prior to the meeting will enable the City to make arrangements to assure accessibility.

If you would like to participate in any matter of business on the agenda and would like translation in Chinese, Korean, Spanish, Tagalog, or Vietnamese, please contact the **Community Services Department at (714) 562-3860 48-hours prior to the meeting**. Residents requiring translation during Oral Communications are encouraged to bring interpreters.

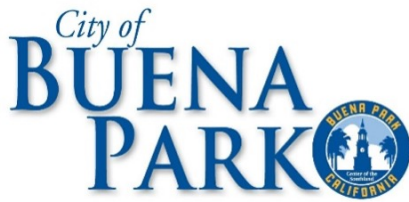
시의회 목록에 있는 정식 안건에 대해 의견을 발표하고 싶으신 경우, 중국어, 한국어, 스페인어, 타갈로에 대한 통역사가 필요하시면 시미팅 48시간전 시서기 오피스로 (714-562-3860) 연락하시면 됩니다. 정식안건이 아닌 주민 발언시간에 발표하실 경우, 본인의 통역사를 직접 모시고 오시면 감사하겠습니다.

Si le gustaría participar en audiencia pública o cualquier asunto de negocios programado en la agenda y necesita traducción en chino, coreano, español, tagalo o vietnamita, comuníquese con la Oficina del Secretario de la Ciudad, 48 horas antes de la reunión al (714) 562-3860. Para participar en los comentarios públicos sobre cualquier otro asunto dentro de la jurisdicción del ayuntamiento, se les recomienda que traiga un intérprete.

I, Ariana Chavez, Senior Administrative Assistant, City of Buena Park, do hereby certify, under penalty of perjury under the laws of the State of California that a full and correct copy of this agenda was posted pursuant to Government Code Section 54950 et. seq., at Buena Park City Hall, 6650 Beach Blvd., and uploaded to the City of Buena Park website www.buenapark.com.

Ariana Chavez
Senior Administrative Assistant
Community Services Department

Date Posted: April 9, 2026



April 15, 2026
APPROVAL OF MINUTES
Item No. 3A.

**Navigation Center Oversight Commission
Agenda Report**

APPROVAL OF MINUTES - JANUARY 21, 2026

PREPARED BY	PRESENTED BY
Ariana Chavez, Senior Administrative Assistant	Ariana Chavez, Senior Administrative Assistant
DEPARTMENT HEAD APPROVAL	
Jim Box, Director of Community Services	

RECOMMENDED ACTION

Approve the minutes from the January 21, 2026 meeting.

Attachments

[2026 01 21 NAVIGATION COMMISSION.pdf](#)

CITY OF BUENA PARK
NAVIGATION CENTER OVERSIGHT COMMISSION
January 21, 2026

1. GENERAL

- a. CALL TO ORDER:** Chair McCann called the Navigation Center Oversight Commission Meeting to order at 10:00 a.m., in the Council Chamber, 6650 Beach Boulevard, Buena Park, California.

b. ROLL CALL:

Present: Innocente, Massed, McAuley, McCann, Morrison, Ross, Roth, Valiulla

Absent: Jessup

Also Present: Jim Box, Director of Community Services

Ariana Chavez, Senior Administrative Assistant

Rosemary Nielsen, Homeless Outreach Supervisor

Analisa Marquez, Homeless Outreach Coordinator

Maddie Villapando, Community Services Supervisor

Saul Contreras, Senior Office Assistant

Timothy Huynh, Chief Program Officer Mercy House

Officer Medrano, Homeless Liaison Officer

Officer Beltran, Homeless Liaison Officer

- c. PLEDGE OF ALLEGIANCE:** Led by Chair McCann

- 2. ORAL COMMUNICATIONS:** Ginger Cruz, Buena Park resident, informed the Commission on her past experience dealing with homelessness and substance abuse and stated that there should be more of a focus on the Navigation Center.

3. APPROVAL OF MINUTES October 15, 2025:

***M/S/P – Vice Chair Ross motioned to approve the minutes from October 15, 2025 meeting. Commissioner Innocente seconded the motion. All in favor, motion passed.

4. DIRECTOR AND CITY STAFF REPORTS:

- a. City - News and Recent Happenings**

Jim Box, Director of Community Services, welcomed Commissioner Tina Roth and Commissioner Fiza Valiulla. Jim Box, Director of Community Services, introduced Maddie Villapando, Community Services Supervisor, who recently joined the Community Services Department. Ariana Chavez, Senior Administrative Assistant, informed the Commission and provided updated commissioner rosters, Council Member informational page, department budget, and 2026 Community Services calendar. Ariana Chavez, Senior Administrative Assistant, updated the Commission on the Navigation Center tour. Jim Box, Director of Community Services updated the Commission on the new Council Member Liaison, Council Member Susan Sonne.

- b. Navigation Center/Mercy House - Recent Happenings**

Timothy Huynh, Chief Program Officer for Mercy House, introduced to the Commission Flor Delissp, Mercy House Program Manager. Flor Delissp, Mercy House Program Manager, informed the Commission on her background and new role at the Navigation Center. Flor Delissp, Mercy House Program Manager, updated the

Commission on services provided at the Navigation Center and restated the mission and the goals for Mercy House regarding clients at the shelter.

c. Homeless Outreach/Public Safety Update

Analisa Marquez, Homeless Outreach Coordinator, welcomed the new commissioners and updated the Commission on Homeless Outreach staff, statistics on contacts, calls, drop-ins, and linkages. Analisa Marquez, Homeless Outreach Coordinator, informed the Commission on shelter placements, the waitlist for shelter beds, vouchers, encampment clean up, holiday lunch bag and donations received. Analisa Marquez, Homeless Outreach Coordinator, updated the Commission on both the sheltered and unsheltered population and on the Ehlers Event Center being selected to host as a hub for the Point in Time Count. Officer Medrano, Homeless Liaison Officer, informed the Commission on enforcement at hotspots and an upcoming scheduled clean-up.

5. DISCUSSION AND ACTION ITEMS:

a. Selection of New Chair and Vice Chair

Ariana Chavez, Senior Administrative Assistant, informed the Commission on the selection of a new Chair and Vice Chair at the start of the calendar year. Commissioner Innocente nominated Commissioner Carol McCann to Chair the Commission, Vice Chair Ross seconded the motion. All in favor, nomination passed. Commissioner Morrison nominated Commissioner Barry Ross to Vice Chair, Chair McCann seconded the motion. All in favor, the nomination passed.

b. Mercy House Review of the Buena Park Navigation Center Management, Operations and Public Safety Plan (MOPS)

Chair McCann informed the Commission on the Buena Park Navigation Center Management, Operations and Public Safety (MOPS) plan and lead a revision of edits that were made to the original document. Vice Chair Ross made a motion to revise MOPS and send the modified version to City Council. Commissioner McAuley seconded the motion. All in favor, motion passed.

c. Update on Ad Hoc Committee Addressing Homelessness

Rosemary Nielsen, Homeless Outreach Supervisor, informed the Commission on recommendations from the Ad Hoc Committee Addressing Homelessness after meeting on January 7th.

d. 2026 Point in Time Count

Rosemary Nielsen, Homeless Outreach Supervisor, informed the Commission on the upcoming Point in Time Count at the Ehlers Event Center. Rosemary Nielsen, Homeless Outreach Supervisor, updated the Commission on what the Point in Time Count is and her team's involvement with the annual census.

6. INFORMATIONAL ITEMS

a. Navigation Center Monthly Report – September 2025 – December 2025

7. COMMISSION COMMENTS, FUTURE AGENDA ITEMS, ATENDANCE

- a. Commissioner Morrison commented on the food pantry availability to the public that takes place on the second and third Thursday of the month at Whitaker Elementary School and Buena Park Middle School. Vice Chair Ross commented on receiving an update from the County of Orange regarding medical. Chair McCann welcomed Maddie Villapando, Community Services Supervisor and requested to add to next meeting's agenda a discussion on the annual audit.

8. ANNOUNCEMENTS:

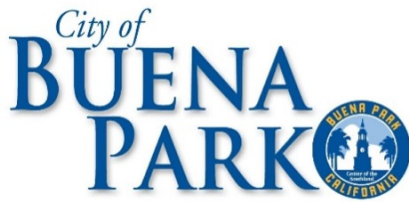
- a. Next City Council Meeting: Tuesday, January 27, 2026 at 5:00 p.m.
- b. Next Regular Commission Meeting: Wednesday, April 15, 2026 at 10:00 a.m.

9. ADJOURNMENT: There being no further business, Chair McCann declared the meeting adjourned at 11:55 a.m.

ATTEST:

Ariana Chavez, Senior Administrative Assistant

Chair, Carol McCann



April 15, 2026
APPROVAL OF MINUTES
Item No. 3B.

**Navigation Center Oversight Commission
Agenda Report**

APPROVAL OF MINUTES - BUENA PARK NAVIGATION CENTER TOUR

PREPARED BY	PRESENTED BY
Ariana Chavez, Senior Administrative Assistant	Ariana Chavez, Senior Administrative Assistant
DEPARTMENT HEAD APPROVAL	
Jim Box, Director of Community Services	

RECOMMENDED ACTION

Approve the minutes from the March 5, 2026 Navigation Center Tour.

Attachments

[2026 03 05 NAVIGATION COMMISSION.pdf](#)

CITY OF BUENA PARK
NAVIGATION CENTER OVERSIGHT COMMISSION
March 5, 2026

1. GENERAL

- a. **CALL TO ORDER:** Chair McCann called the Navigation Center Oversight Commission Meeting to order at 10:00 a.m., at the Buena Park Navigation Center, 6494 Caballero Boulevard, Buena Park, California.

b. **ROLL CALL:**

Present: Massed, McAuley, McCann, Morrison, Roth, Valiulla

Absent: Innocente, Jessup, Ross

Also Present: Jim Box, Director of Community Services

Ariana Chavez, Senior Administrative Assistant

Rosemary Nielsen, Homeless Outreach Supervisor

Analisa Marquez, Homeless Outreach Coordinator

Maddie Villapando, Community Services Supervisor

Timothy Huynh, Chief Program Officer Mercy House

Flor Deliss, Mercy House Program Manager

Yolanda Viramontes, Mercy House Staff

Omar, Mercy House Staff

2. DISCUSSION AND ACTION ITEMS:

- a. Tour of The Buena Park Navigation Center
Mercy House Staff led a tour of the Buena Park Navigation Center that consisted of Buena Park City Staff, Mercy House Staff, Navigation Center Oversight Commissioners, and staff from Jamboree Housing. Commissioners had the opportunity to view the facility and ask any questions.

3. ANNOUNCEMENTS:

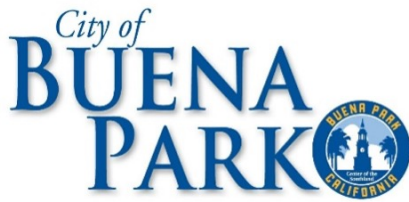
- a. Next City Council Meeting: Tuesday, March 20, 2026 at 5:00 p.m.
b. Next Regular Commission Meeting: Wednesday, April 15, 2026 at 10:00 a.m.

- 4. ADJOURNMENT:** There being no further business, Chair McCann declared the meeting adjourned at 10:56 a.m.

ATTEST:

Ariana Chavez, Senior Administrative Assistant

Chair, Carol McCann



**Navigation Center Oversight Commission
Agenda Report**

UPDATE ON THE STATUS OF THE ACTION ITEMS AND STRATEGIC GOALS FOR THE AD-HOC COMMITTEE ADDRESSING HOMELESSNESS

PREPARED BY	PRESENTED BY
Rosemary Nielsen, Community Services Supervisor	Rosemary Nielsen, Community Services Supervisor
DEPARTMENT HEAD APPROVAL	
Jim Box, Director of Community Services	

RECOMMENDED ACTION

Receive and file.

DISCUSSION

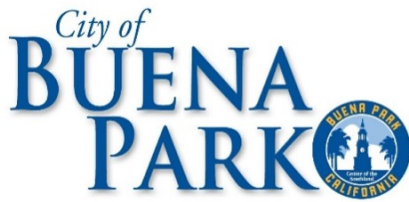
Completed & In-Person Progress Data Initiatives

- **HMIS Coordination:** A meeting was held with HMIS to identify available data fields. HMIS has confirmed the ability to aggregate data by specific categories, including veterans, race, and ethnicity etc.
- **Mercy House Collaboration:** Coordination is underway to secure particular exit data. Mercy House can provide breakdowns by race, ethnicity, and disability etc. to help identify disparities in housing outcomes.
- **Client Satisfaction Tracking:** Mercy House has a confidential customer satisfaction survey kiosk available 24 hours a day at each site. These are in place to monitor service quality; all current survey data can be accessed through the Chief Impact Officer and is sent to sites quarterly.
- **Trauma-Informed Care:** The City of Buena Park and the HOPE Center successfully completed joint training sessions to enhance service delivery for vulnerable populations. These trainings included Trauma-Informed Care, De-Escalation, and Cultural Competence.
- **Weather & Shelter Strategy:** It was determined that Community Development Block Grant (CDBG) funds can be used for motel vouchers during inclement weather.
- **Rental Assistance Status:**
 - **City of Buena Park:** Active rental assistance is available specifically for those impacted by COVID-19.
 - **Friendly Center:** This program has currently depleted all funds and is not accepting new applications at this time.
 - **Orange County VA:** Limited assistance is available for veterans; applicants must have documentation and be approved.
- **Research:** Work is ongoing to pull specific data for North SPA/Buena Park, such as call volume from 211, as well as analyzing specific data points associated with an expanded Point-in-Time (PIT) Count.

Strategic Objectives & Pending Actions

- **ICH Standards:** Researching best practices to ensure that the city meets all Interagency Council on Homelessness (ICH) standards for performance and compliance.
- **Community Partnerships:** Developing a strategy to engage local landlords and faith-based organizations. The focus is on creating incentives for community stakeholders to invest in or provide affordable housing units.

- **Revenue Allocation:** Exploring the feasibility of dedicating a consistent local revenue stream for homelessness prevention and affordable housing. While this requires City Council action, it is identified as a high-impact move for the long-term creation of housing within the city.



April 15, 2026
DISCUSSION AND ACTION ITEMS
Item No. 5B.

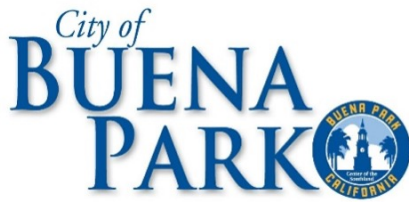
**Navigation Center Oversight Commission
Agenda Report**

UPDATE REGARDING COMMISSION AND GUESTS TOUR OF THE BUENA PARK NAVIGATION CENTER

PREPARED BY	PRESENTED BY
Jim Box, Director of Community Services	Jim Box, Director of Community Services
DEPARTMENT HEAD APPROVAL	
Jim Box, Director of Community Services	

DISCUSSION

Chair McCann and Commissioners will provide an update in regards to the tour of the Buena Park Navigation Center with Commissioners and guests.



April 15, 2026
INFORMATIONAL ITEMS
Item No. 6A.

Navigation Center Oversight Commission Agenda Report

NAVIGATION CENTER MONTHLY REPORT - JANUARY 2026 - MARCH 2026

PREPARED BY	PRESENTED BY
Ariana Chavez, Senior Administrative Assistant	Ariana Chavez, Senior Administrative Assistant
DEPARTMENT HEAD APPROVAL	
Jim Box, Director of Community Services	

RECOMMENDED ACTION

Navigation Center Monthly Report - January 2026 - March 2026

Attachments

[Buena Park Monthly Report - January 2026.pdf](#)

[January 2026- BPNC Supplemental Report.pdf](#)

[Buena Park Monthly Report - February 2026.pdf](#)

[February 2026- BPNC Supplemental Report.pdf](#)

[Buena Park Monthly Report - March 2026.pdf](#)

[March 2026- BPNC Supplemental Report.pdf](#)

Buena Park Navigation Center

Monthly Report January 2026



Report Contact:
Timothy Huynh, Chief Program Officer
Email: timothyh@mercyhouse.net
Phone: (714) 836-7188 Ext: 132

MERCY  **HOUSE**



Report Summary

Number's Served:

By the end of January 2026, the shelter has served 342 unduplicated clients, 27 of which enrolled during the month.

To date, 39 shelter recipients have positively exited the program: 31 to permanent housing and 8 to temporary housing as a result of the program.

	Monthly	Year To Date	FY 2024-2025	2020-Present
Individuals Served (unduplicated)	168	342	474	1,396
Individuals Discharged	23	234	421	1,274
Number of Intakes	27	232	434	2,146

Intake Questionnaire:

1. Referring Agency into the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Anaheim	0	0	0	35
Brea	1	12	17	68
Buena Park	11	141	248	906
Cypress	2	9	14	59
Fullerton	6	78	92	340
La Habra	2	25	35	119
La Palma	0	2	4	26
Los Alamitos	0	0	0	5
Orange	4	68	106	346
Placentia	0	19	21	64
Stanton	1	22	28	164
Villa Park	0	0	0	0
Yorba Linda	0	2	4	8
Orange County-outside the NSPA	0	0	0	15

Other County in California	0	0	0	0
Outside the State of California	0	0	0	0
Outside the United States	0	0	0	0
Client Refused	0	0	0	2

2. Length of time the participant has been homeless:

	Monthly	Year To Date	FY 2024-2025	2020-Present
0 – 11 months	5	144	220	888
1 – 2 Years	13	98	125	557
3 – 4 Years	6	48	75	345
5 – 6 Years	3	34	64	229
7 – 8 Years	0	20	24	126
9 – 10 Years	0	11	16	120
11+ Years	0	24	40	249

3. City participant lived in prior to becoming homeless:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Anaheim	3	29	48	214
Brea	0	8	11	41
Buena Park	9	88	153	584
Cypress	1	7	17	60
Fullerton	5	64	74	270
La Habra	1	20	33	103
La Palma	0	0	0	17
Los Alamitos	0	0	0	5
Orange	0	42	60	201

Placentia	2	12	18	58
Stanton	1	16	21	109
Villa Park	0	0	0	1
Yorba Linda	0	5	4	19
Orange County- outside the NSPA	2	40	53	184
Other County in California	3	26	55	204
Outside the State of California	0	13	17	38
Outside the United States	0	3	4	9
Client Refused*	0	0	1	9

4. Type of setting participant lived in before becoming homeless:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Homeowner	0	10	36	68
Renting	12	190	262	551
Living with Family	9	119	163	348
Living with Friends	4	33	46	95
Mobile Home	0	3	6	11
Foster Home	0	1	2	7
Hotel	1	8	11	18
Incarcerated	0	0	8	21
Hospital	0	0	0	0
Substance Abuse Treatment Facility or Detox Center	1	3	2	7
Other	0	12	32	47

*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning August 2023.
Prior historical data may not be fully available.

5. City participant has lived in most of their lives (Ages 5-18 years old)

	Monthly	Year To Date	FY 2024-2025	2020-Present
Anaheim	2	27	41	88
Brea	0	3	4	11
Buena Park	6	49	69	149
Cypress	2	6	6	13
Fullerton	3	32	35	96
La Habra	2	14	23	45
La Palma	0	1	1	2
Los Alamitos	0	1	2	4
Orange	0	27	33	68
Placentia	0	8	11	22
Stanton	0	7	11	17
Villa Park	0	0	1	1
Yorba Linda	0	4	7	12
Orange County- outside the NSPA	3	53	75	147
Other County in California	7	76	122	271
Outside the State of California	2	51	95	186
Outside the United States	0	19	22	30
Client Prefers not to answer	0	1	11	13

*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning August 2023.
Prior historical data may not be fully available.

6. City where participant attended high school:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Anaheim	4	32	33	92
Brea	0	4	5	9
Buena Park	1	25	38	87
Cypress	2	6	7	19
Fullerton	4	26	44	85
La Habra	2	15	18	41
La Palma	0	3	5	9
Los Alamitos	0	1	3	6
Orange	0	17	24	49
Placentia	0	9	10	23
Stanton	0	2	4	4
Villa Park	0	4	6	10
Yorba Linda	0	1	4	8
Orange County- outside the NSPA	2	63	93	160
Other County in California	8	89	135	291
Outside the State of California	1	48	92	184
Outside the United States	3	27	27	42
Client Prefers not to Answer	0	7	21	29

*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning August 2023.
Prior historical data may not be fully available.

Coordinated Entry System Statistics:

Community Queue: List of clients who have submitted their documents and are waiting to be matched to a housing opportunity.

	Monthly
Number of Active Clients on Community Queue	137
Percent of Active Clients on Community Queue	96%
Number of Active Clients Matched to a Housing Opportunity	10
Percent of Active Clients Matched to a Housing Opportunity	7%

Program Exits:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Positive Exits (Housing, reunification, rehab facility)	4	39	68	336
Negative Exits (Streets, jail, prison)	11	91	152	490
Unknown Exits (Unknown, deceased)	8	104	201	1,180

Destination Detail of Exits:

Benchmark: 30% of clients who exit to known destination will exit to permanent housing.

Progress towards benchmark: 24% of clients who have exited to a known destination have exited to permanent housing.

1. Positive Exits from the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Received Permanent Housing with housing subsidy	0	4	7	33
Received Permanent Housing with no ongoing subsidy	0	14	14	50
Received Permanent Housing with Housing Voucher (tenant or project base)	0	0	7	44
Received Permanent Housing with Rapid Re-housing	0	0	8	26

Permanent Housing with Family or Friends	1	7	7	48
Received Permanent Housing in long-term care facility or nursing home	2	6	3	26
Received Permanent Housing in a Public housing Unit	0	0	0	4
Received Temporary Housing with Family or Friends	0	1	3	38
Received Temporary Housing in Transitional Housing	1	3	4	20
Received Temporary Housing in hotel or motel paid by voucher	0	1	2	15
Received Temporary Housing in Residential Project, Halfway House, or Foster Care	0	0	1	2
Received Temporary Housing at Hospital or Psychiatric Facility	0	0	8	15
Received Temporary Housing at Substance Abuse Treatment Facility or Detox Center	0	3	4	15

2. Negative Exits from the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Released from program for behavioral issues:	11	83	129	212
Returned to homelessness by choosing to leave Navigation Center:	0	7	19	257
Placed in jail, prison, or juvenile detention facility	0	1	4	19
Unknown location- client choose not disclose information	2	33	29	179
Unknown location- no exit interview was completed	6	71	171	1000
Deceased:	0	0	1	3

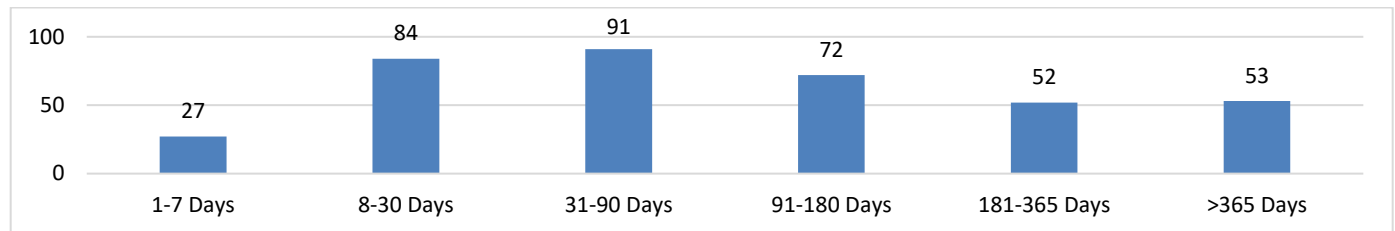
*Mercy House began collecting data set in FY23-24, data presented is for exits from the program beginning August 2023. Prior historical data is not available for all data sets.

Length of Stay (Year to Date):

Benchmark: National Average for shelter stays is 151 days.

Progress toward benchmark: Shelter average is 172 days for the year.

The average length of stay for a successful housing placement is currently 299 days for the year.



Length of Stay for Successful Exits:

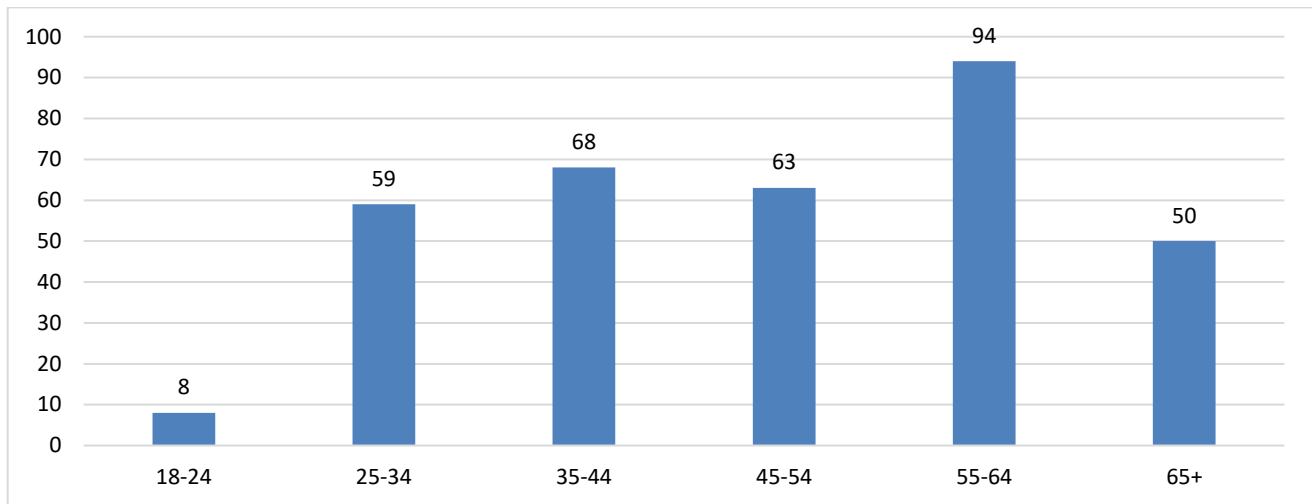
	Monthly	Year To Date	FY 2024-2025	2020-Present
Less than 1 month in Navigation Center	1	6	10	65
1 – 2 months in Navigation Center	0	10	14	73
3 – 6 months in Navigation Center	2	11	16	67
7 – 12 months in Navigation Center	0	4	10	50
Over 1 Year in Navigation Center	1	8	18	79

Length of Stay for Unsuccessful Exits:

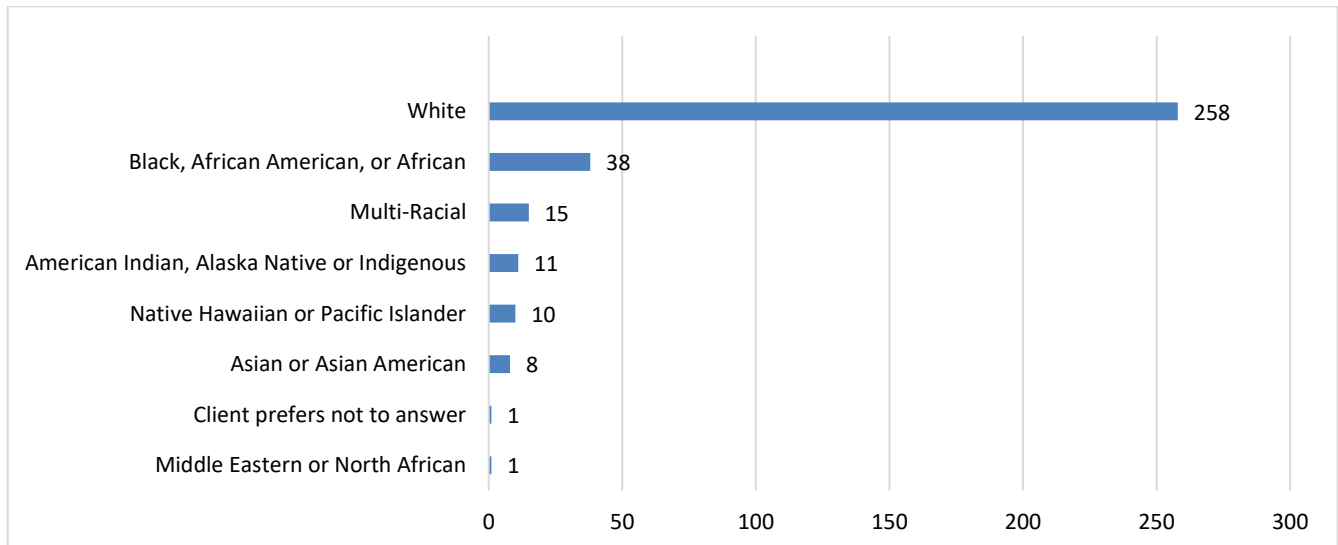
	Monthly	Year To Date	FY 2024-2025	2020-Present
Less than 1 month in Navigation Center	4	78	184	783
1 – 2 months in Navigation Center	5	52	78	458
3 – 6 months in Navigation Center	8	41	49	259
7 – 12 months in Navigation Center	1	13	25	94
Over 1 Year in Navigation Center	1	8	21	53

Client Demographics:

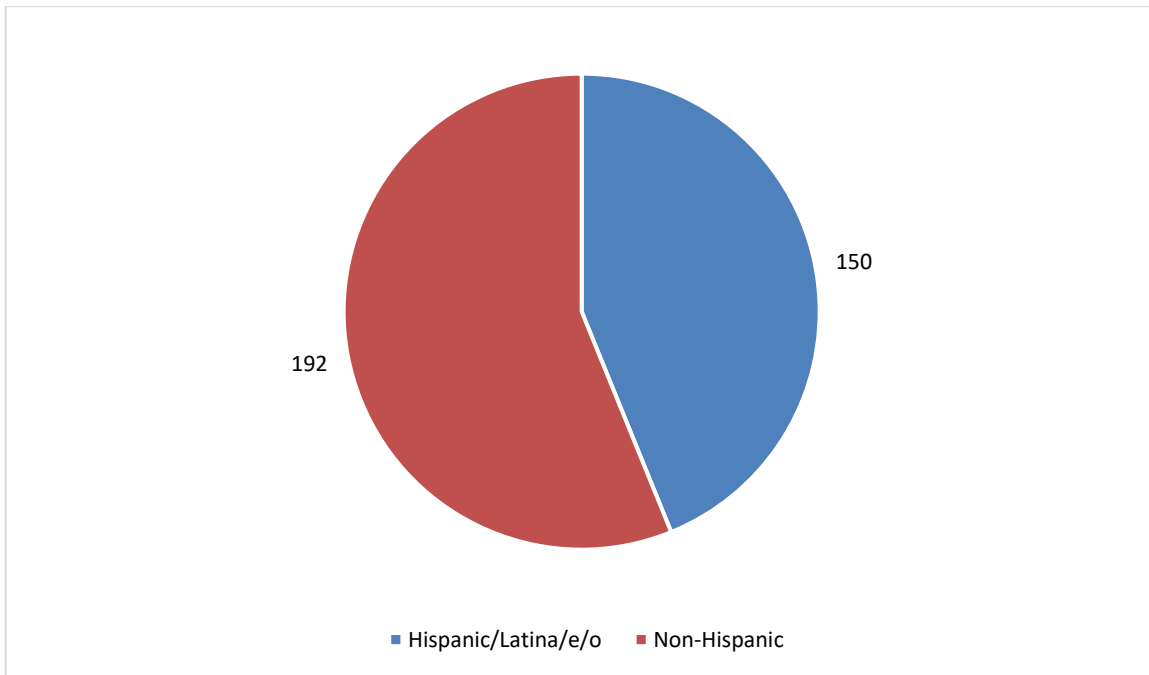
Age



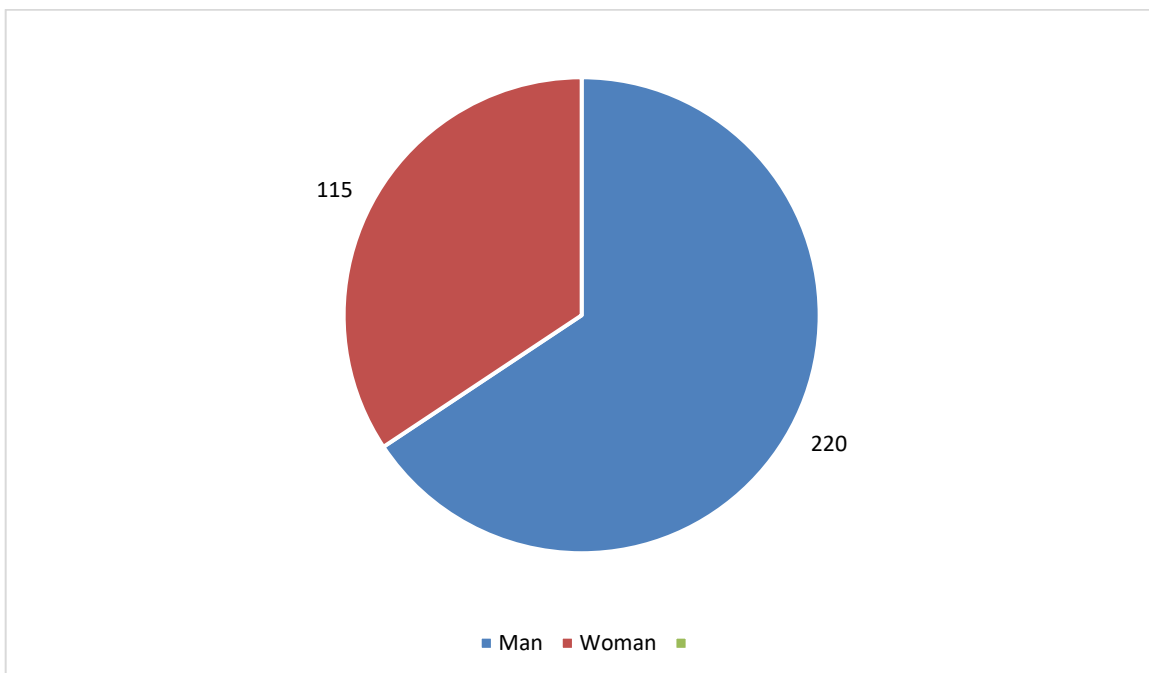
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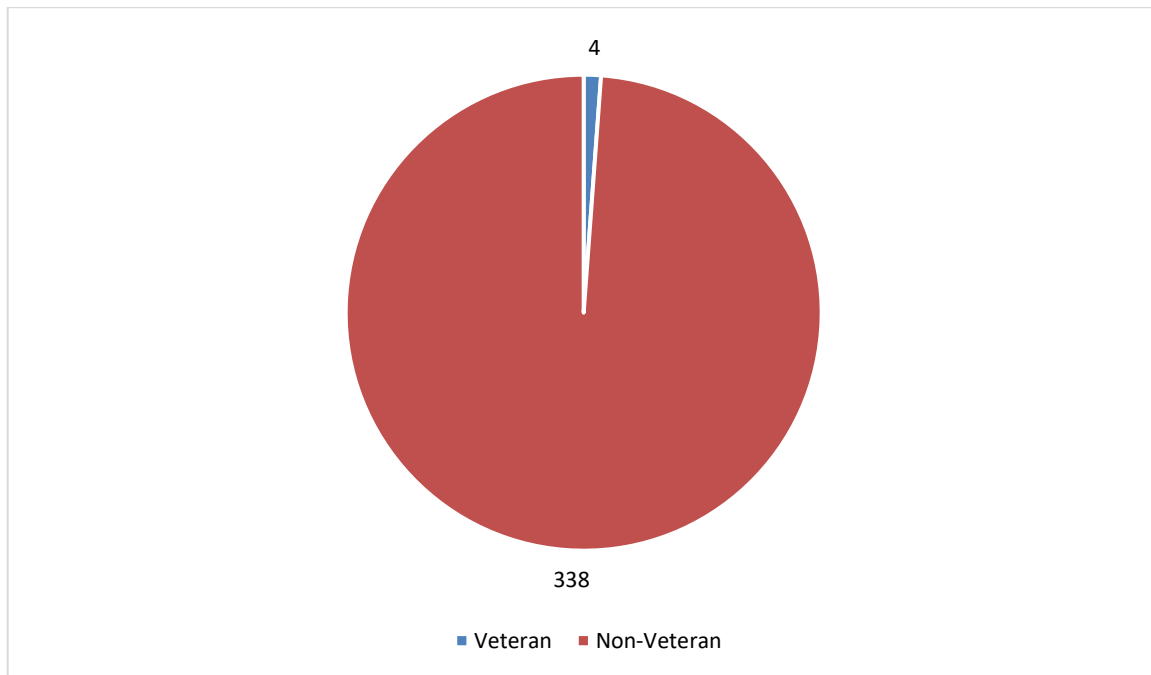
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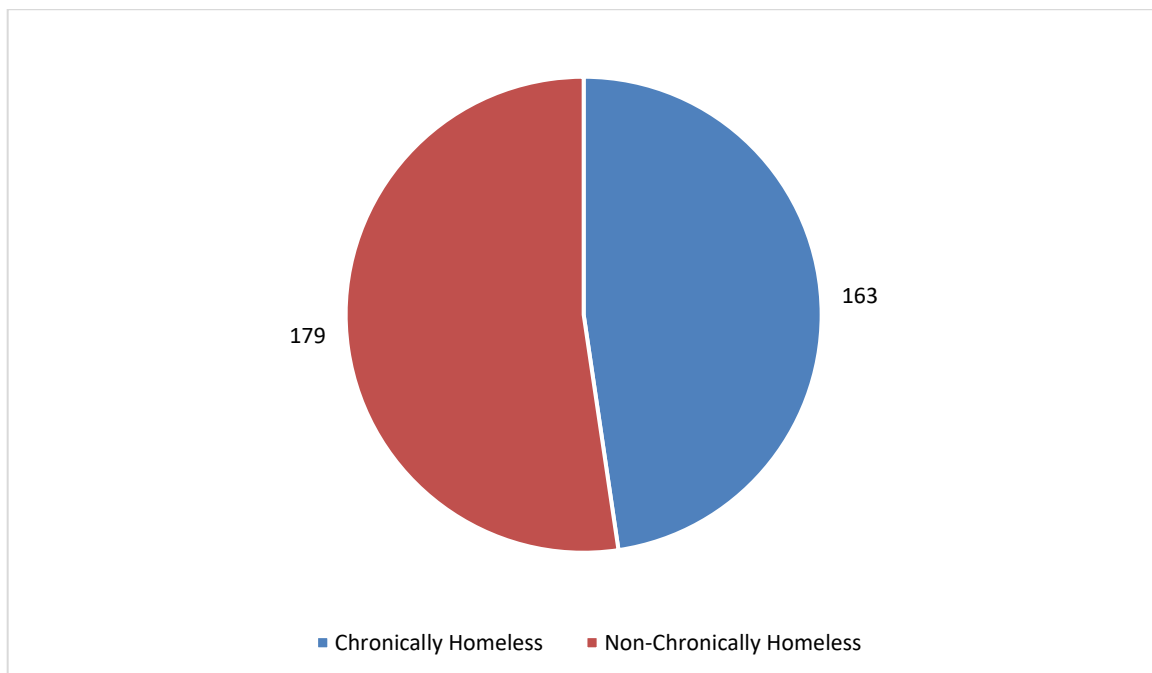
Gender



Veteran



Chronically Homeless



Buena Park Navigation Center Updates:

Housing Placement Updates:

The Mercy House Housing Navigation Team at the Buena Park Navigation Center is working diligently to connect guests with housing. For the month of January 2026, 3 guests exited to permanent housing and 1 guest exited to temporary Housing.

Community Engagement and Events:

BPNC saw continued community engagement in the month of January 2026. First Eastside Christian Church continued supporting the shelter with donations of gift cards, food, decorations, and volunteers for the three recurring monthly events on-site. These include a vision board event, a movie night, and a bingo night. Additionally, a former recurring volunteer has resumed her services this month, with Alexis Lawrence (who ran a gardening club monthly at BPNC in 2024) returning for a monthly gardening club at the site for 2026.

Regarding volunteer services, the number of volunteer hours and total volunteers decreased from December 2025 as there were fewer dedicated special volunteer shifts as we leave the holiday season behind. However, we saw an increase in volunteers year-over-year for the month of January. In 2025, we saw 13 volunteers in the shelter cover a total of 317 volunteer hours. In January 2026, we saw 18 volunteers cover a total of 342 hours.

Donations

- Eastside Christian Church continued supporting the three recurring monthly events at BPNC.
- Grace Community Church continued daily donations of lunch to the shelter.

Volunteers

- Increased volunteer support year-over-year in both hours and number of volunteers.
- Restarting a previous special volunteer engagement: monthly gardening club.

Health and Safety Update:

BPNC team continues to monitor participants for signs and symptoms of COVID-19 utilizing a screening tools.

MH staff practices sanitizing high touch surfaces regularly as well as provide masks and hand sanitizers to our guests as needed.

Family Health Matters provides COVID-19 testing weekly to all guest on a consistent basis, all guests are highly encouraged to be tested . During the month of January 2026, there were no (0) guests who tested positive for COVID-19.

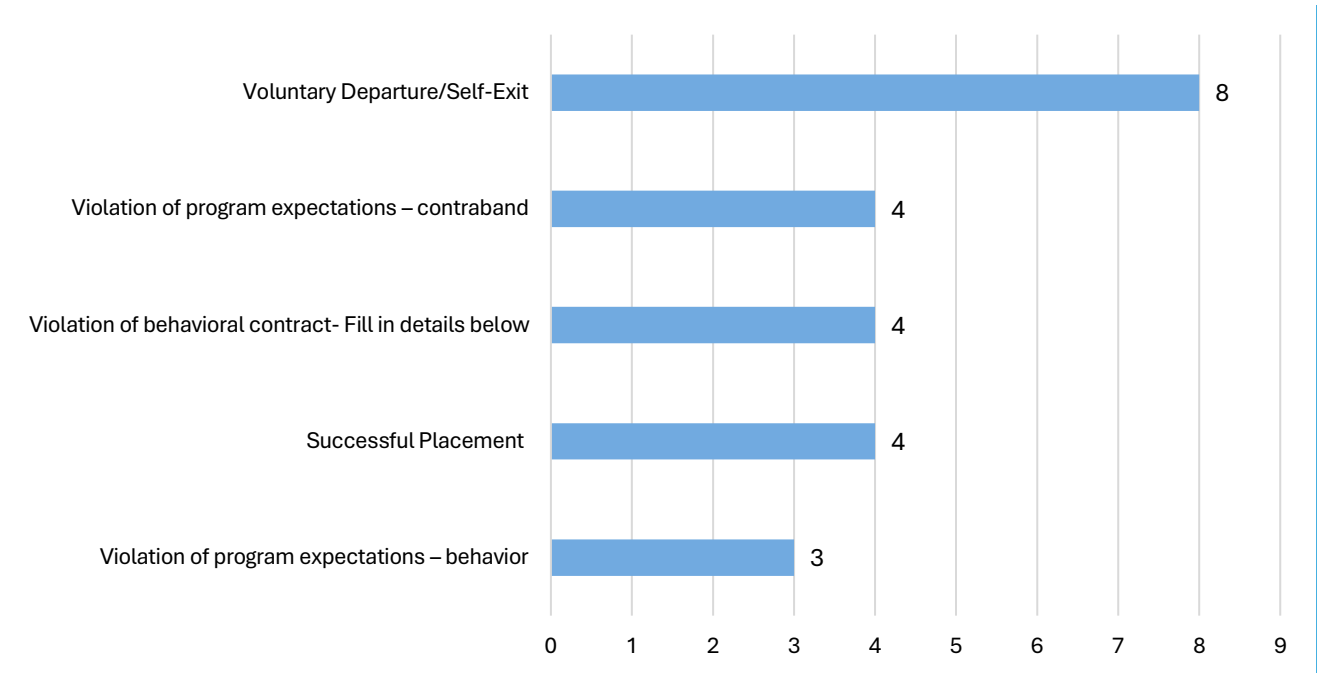
The BPNC Team continues to work closely with the OC Department of Public Health and implements all CDC recommendations.

The following organizations/agencies visited the shelter during the month of January 2026.

- O.C Workforce Solutions
- Loving Paws
- Tru Connect
- Free Phone Service
- PCP KCS (Korean Community Services)
- Veteran Support
- KCS SUD Program
- Serve the People Vision Clinic
- APAIT HIV Health Screenings

Buena Park Navigation Center Supplemental Report

Reasons for Exit – 1/1/2026-1/31/2026



Buena Park Navigation Center

Monthly Report February 2026



Report Contact:
Timothy Huynh, Chief Program Officer
Email: timothyh@mercyhouse.net
Phone: (714) 836-7188 Ext: 132

MERCY  **HOUSE**



Report Summary

Number's Served:

By the end of February 2026, the shelter has served 357 unduplicated clients, 21 of which enrolled during the month.

To date, 45 shelter recipients have positively exited the program: 37 to permanent housing and 8 to temporary housing as a result of the program.

	Monthly	Year To Date	FY 2024-2025	2020-Present
Individuals Served (unduplicated)	166	357	474	1,411
Individuals Discharged	23	257	421	1,297
Number of Intakes	21	253	434	2,167

Intake Questionnaire:

1. Referring Agency into the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Anaheim	0	0	0	35
Brea	0	12	17	68
Buena Park	8	149	248	917
Cypress	0	9	14	59
Fullerton	4	82	92	344
La Habra	1	26	35	120
La Palma	0	2	4	26
Los Alamitos	0	0	0	5
Orange	7	75	106	353
Placentia	1	20	21	65
Stanton	0	22	28	164
Villa Park	0	0	0	0
Yorba Linda	0	2	4	8
Orange County-outside the NSPA	0	0	0	15

Other County in California	0	0	0	0
Outside the State of California	0	0	0	0
Outside the United States	0	0	0	0
Client Refused	0	0	0	2

2. Length of time the participant has been homeless:

	Monthly	Year To Date	FY 2024-2025	2020-Present
0 – 11 months	8	152	220	896
1 – 2 Years	6	104	125	563
3 – 4 Years	5	53	75	350
5 – 6 Years	1	35	64	230
7 – 8 Years	1	21	24	127
9 – 10 Years	0	11	16	120
11+ Years	0	24	40	249

3. City participant lived in prior to becoming homeless:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Anaheim	1	30	48	215
Brea	4	12	11	45
Buena Park	0	88	153	584
Cypress	0	7	17	60
Fullerton	2	66	74	272
La Habra	1	21	33	104
La Palma	0	0	0	17
Los Alamitos	0	0	0	5
Orange	4	46	60	205

Placentia	2	14	18	60
Stanton	0	16	21	109
Villa Park	0	0	0	1
Yorba Linda	0	5	4	19
Orange County- outside the NSPA	4	44	53	188
Other County in California	1	27	55	205
Outside the State of California	2	15	17	40
Outside the United States	0	3	4	9
Client Refused*	0	0	1	9

4. Type of setting participant lived in before becoming homeless:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Homeowner	3	13	36	71
Renting	14	204	262	265
Living with Family	3	122	163	351
Living with Friends	1	34	46	96
Mobile Home	0	3	6	11
Foster Home	0	1	2	7
Hotel	0	8	11	18
Incarcerated	0	0	8	21
Hospital	0	0	0	0
Substance Abuse Treatment Facility or Detox Center	0	3	2	7
Other	0	12	32	47

*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning August 2023.
Prior historical data may not be fully available.

5. City participant has lived in most of their lives (Ages 5-18 years old)

	Monthly	Year To Date	FY 2024-2025	2020-Present
Anaheim	2	29	41	90
Brea	1	4	4	12
Buena Park	1	50	69	150
Cypress	0	6	6	13
Fullerton	3	35	35	99
La Habra	0	14	23	45
La Palma	0	1	1	2
Los Alamitos	0	1	2	4
Orange	3	30	33	71
Placentia	1	9	11	23
Stanton	0	7	11	17
Villa Park	0	0	1	1
Yorba Linda	0	4	7	12
Orange County- outside the NSPA	3	56	75	150
Other County in California	3	79	122	274
Outside the State of California	3	54	95	189
Outside the United States	1	20	22	31
Client Prefers not to answer	0	1	11	13

*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning August 2023.
Prior historical data may not be fully available.

6. City where participant attended high school:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Anaheim	2	34	33	94
Brea	1	5	5	10
Buena Park	0	25	38	87
Cypress	0	6	7	19
Fullerton	3	29	44	88
La Habra	0	15	18	41
La Palma	0	3	5	9
Los Alamitos	0	1	3	6
Orange	4	21	24	53
Placentia	0	9	10	23
Stanton	0	2	4	4
Villa Park	0	4	6	10
Yorba Linda	0	1	4	8
Orange County- outside the NSPA	3	66	93	163
Other County in California	4	93	135	295
Outside the State of California	3	52	92	187
Outside the United States	1	28	27	43
Client Prefers not to Answer	0	7	21	29

*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning August 2023.
Prior historical data may not be fully available.

Coordinated Entry System Statistics:

Community Queue: List of clients who have submitted their documents and are waiting to be matched to a housing opportunity.

	Monthly
Number of Active Clients on Community Queue	139
Percent of Active Clients on Community Queue	96%
Number of Active Clients Matched to a Housing Opportunity	10
Percent of Active Clients Matched to a Housing Opportunity	7%

Program Exits:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Positive Exits (Housing, reunification, rehab facility)	6	45	68	342
Negative Exits (Streets, jail, prison)	10	101	152	500
Unknown Exits (Unknown, deceased)	7	111	201	1,187

Destination Detail of Exits:

Benchmark: 30% of clients who exit to known destination will exit to permanent housing.

Progress towards benchmark: 25% of clients who have exited to a known destination have exited to permanent housing.

1. Positive Exits from the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Received Permanent Housing with housing subsidy	1	5	7	34
Received Permanent Housing with no ongoing subsidy	1	15	14	51
Received Permanent Housing with Housing Voucher (tenant or project base)	0	0	7	44
Received Permanent Housing with Rapid Re-housing	0	0	8	26

Permanent Housing with Family or Friends	0	7	7	48
Received Permanent Housing in long-term care facility or nursing home	4	10	3	30
Received Permanent Housing in a Public housing Unit	0	0	0	4
Received Temporary Housing with Family or Friends	0	1	3	38
Received Temporary Housing in Transitional Housing	0	3	4	20
Received Temporary Housing in hotel or motel paid by voucher	0	1	2	15
Received Temporary Housing in Residential Project, Halfway House, or Foster Care	0	0	1	2
Received Temporary Housing at Hospital or Psychiatric Facility	0	0	8	15
Received Temporary Housing at Substance Abuse Treatment Facility or Detox Center	0	3	4	15

2. Negative Exits from the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Released from program for behavioral issues:	10	93	129	222
Returned to homelessness by choosing to leave Navigation Center:	0	7	19	257
Placed in jail, prison, or juvenile detention facility	0	1	4	19
Unknown location- client choose not disclose information	3	36	29	182
Unknown location- no exit interview was completed	4	75	171	1004
Deceased:	0	0	1	3

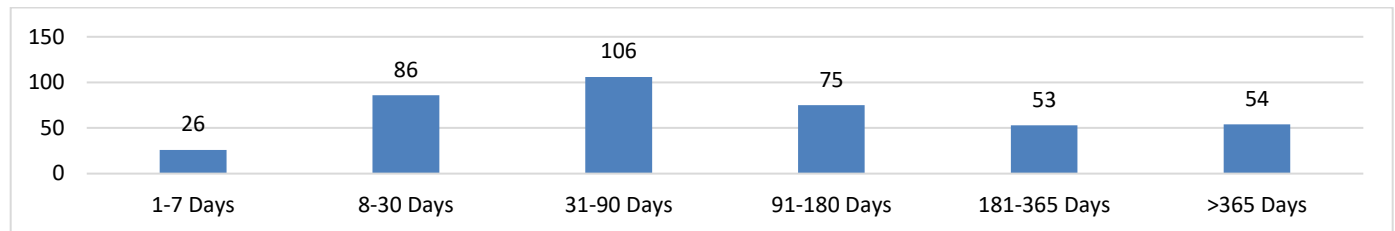
*Mercy House began collecting data set in FY23-24, data presented is for exits from the program beginning August 2023.
Prior historical data is not available for all data sets.

Length of Stay (Year to Date):

Benchmark: National Average for shelter stays is 151 days.

Progress toward benchmark: Shelter average is 173 days for the year.

The average length of stay for a successful housing placement is currently 275 days for the year.



Length of Stay for Successful Exits:

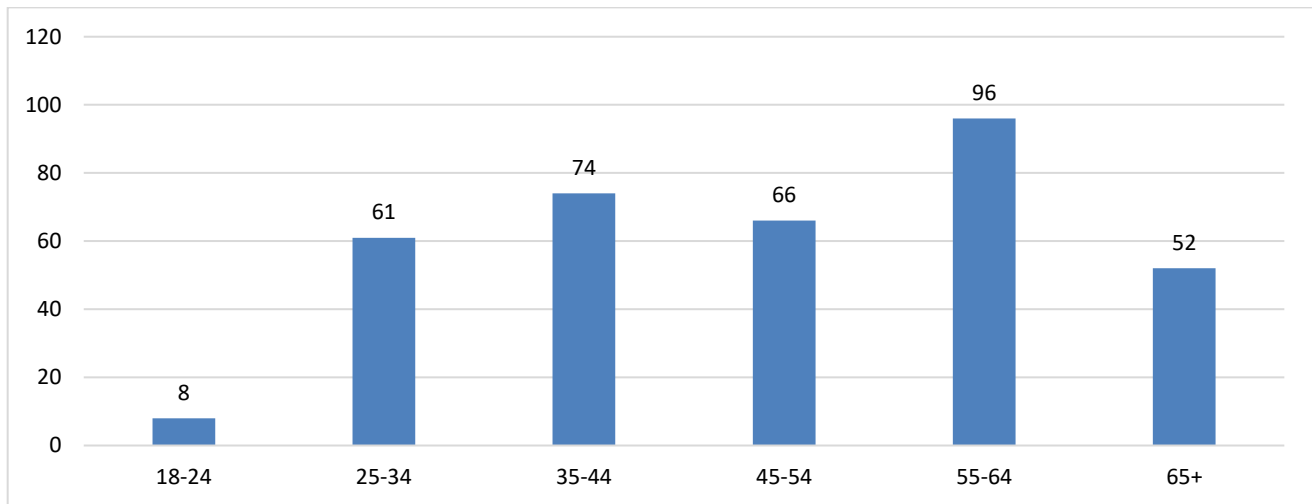
	Monthly	Year To Date	FY 2024-2025	2020-Present
Less than 1 month in Navigation Center	1	7	10	66
1 – 2 months in Navigation Center	2	12	14	75
3 – 6 months in Navigation Center	2	13	16	69
7 – 12 months in Navigation Center	1	5	10	51
Over 1 Year in Navigation Center	0	8	18	79

Length of Stay for Unsuccessful Exits:

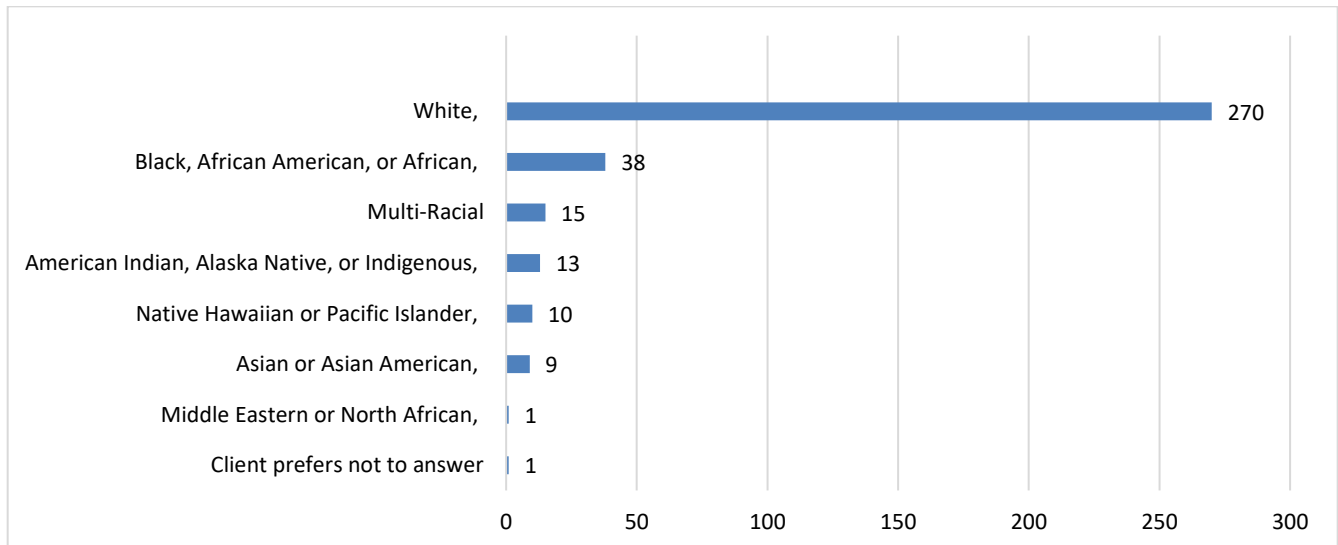
	Monthly	Year To Date	FY 2024-2025	2020-Present
Less than 1 month in Navigation Center	5	83	184	788
1 – 2 months in Navigation Center	7	59	78	465
3 – 6 months in Navigation Center	4	45	49	263
7 – 12 months in Navigation Center	4	17	25	98
Over 1 Year in Navigation Center	0	8	21	53

Client Demographics:

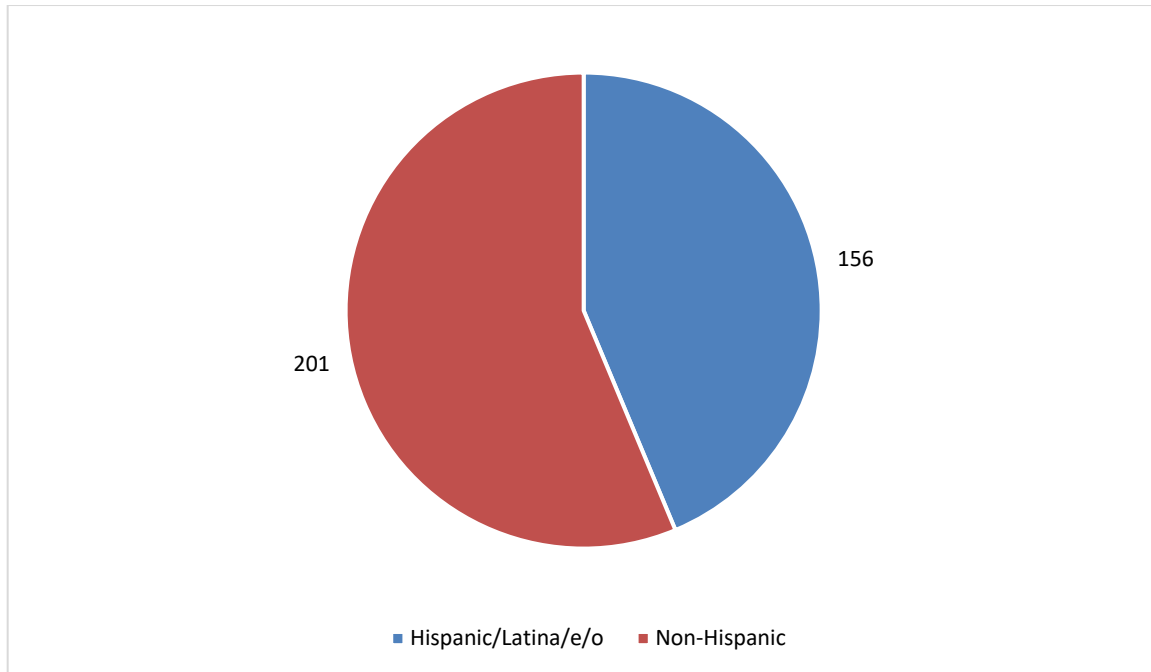
Age



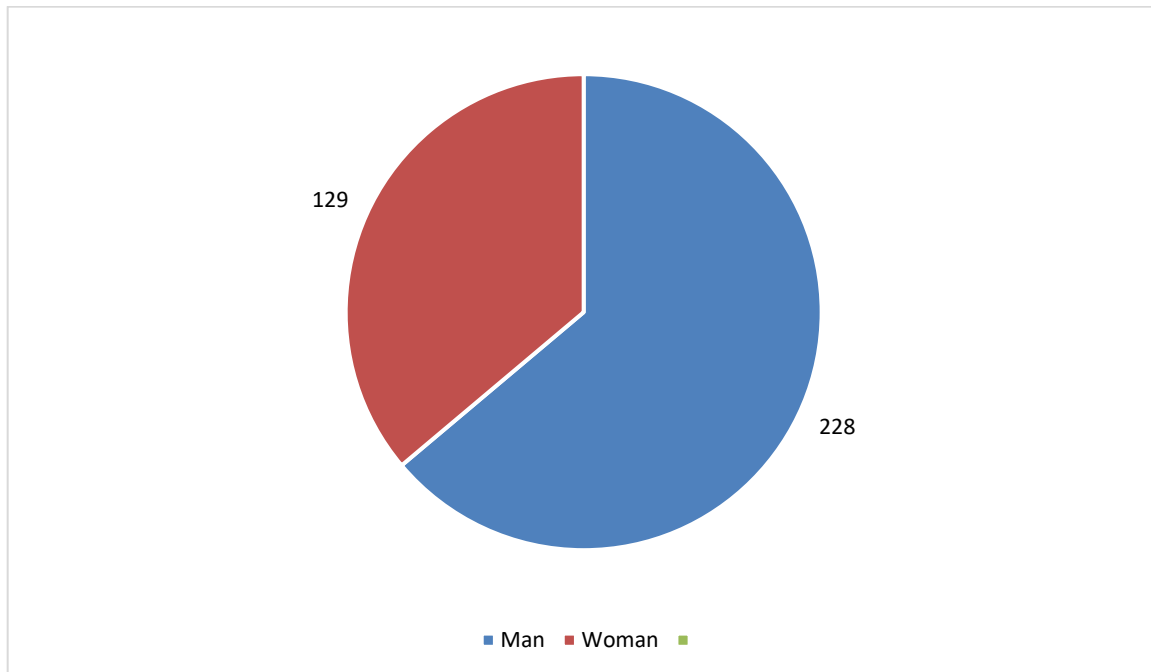
Race



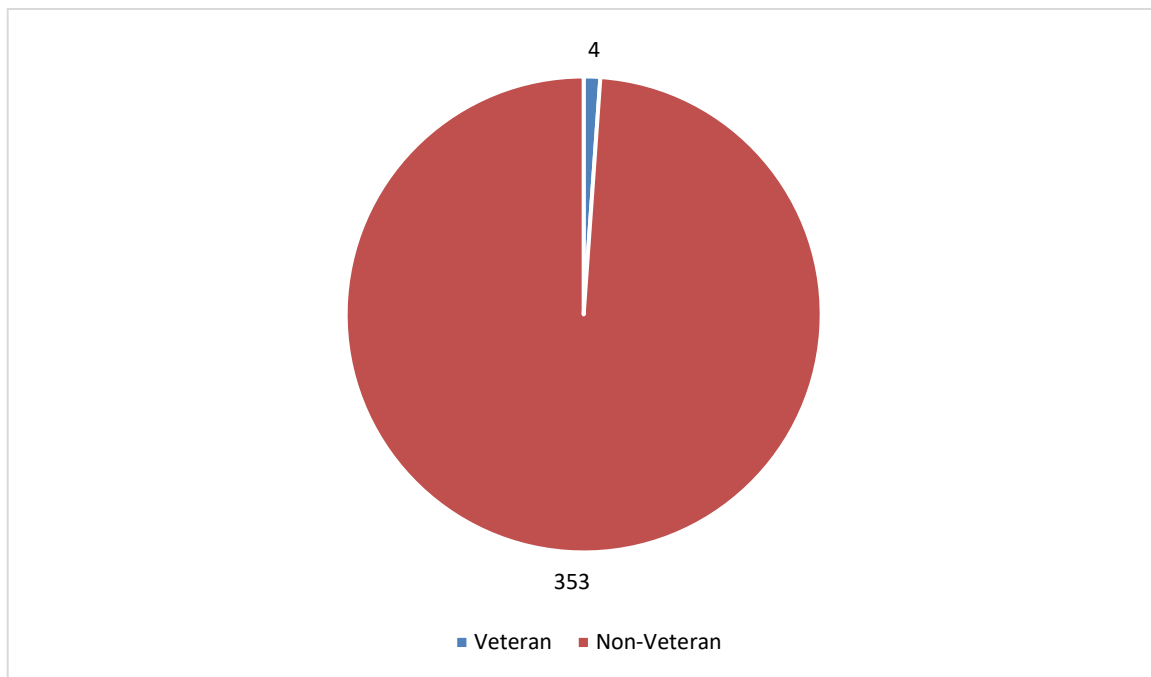
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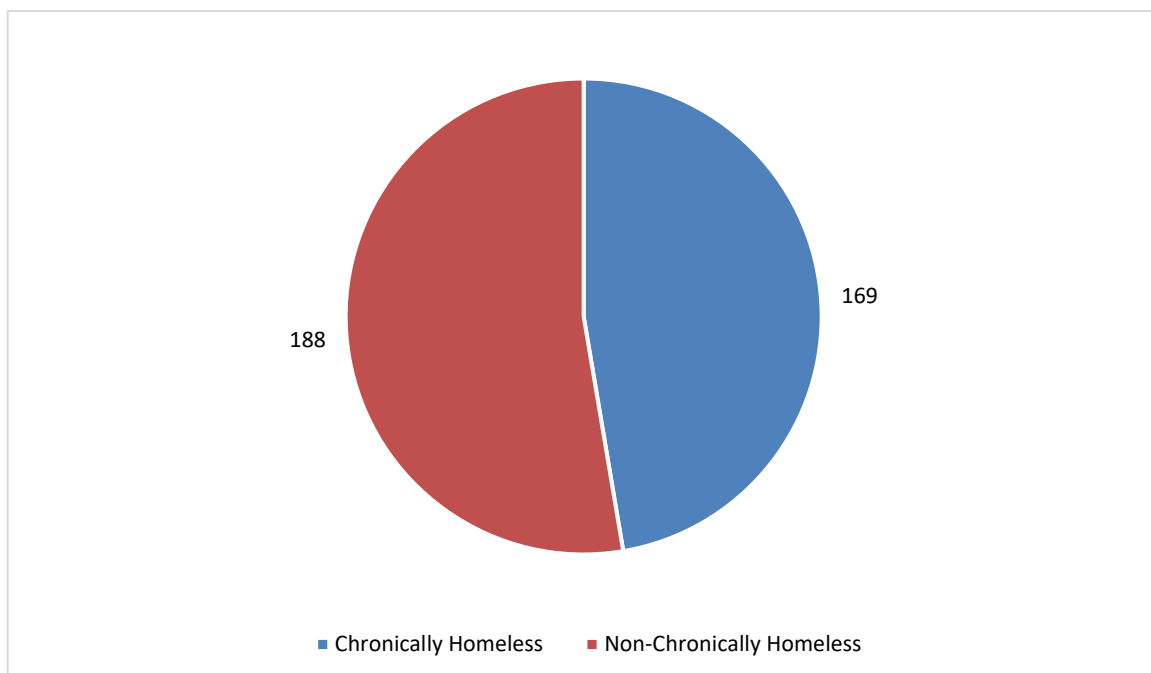
Gender



Veteran



Chronically Homeless



Buena Park Navigation Center Updates:

Housing Placement Updates:

The Mercy House Housing Navigation Team at the Buena Park Navigation Center is working diligently to connect guests with housing. For the month of February 2026, 6 guests exited to permanent housing.

Community Engagement and Events:

Buena Park Navigation Center saw continued volunteer and in-kind donations activity during the month of February 2026. In terms of special volunteer engagements, the shelter saw the first of what will be a continuous monthly promotion for volunteer activities. This month's was based on the Valentine's Day holiday, and included an additional volunteer event. It took place on Valentine's Day and was a "Hearts and Crafts" day meant to provide guests with materials to make friendly valentines and visit with the other guests and volunteers on-site. Additionally, we saw the continued volunteer support of Alexis Lawrence and her gardening club, which continues on a monthly basis.

In terms of in-kind donations, the shelter saw continued contributions from Grace Community Service, who donates lunches to the shelter daily, as well as Eastside Christian Church, who donates the materials necessary for the three long-time activities at BPNC (vision board event, bingo night, movie night). Volunteers for the "Hearts and Crafts" event also donated treats and snacks for the event.

Volunteers

- "Hearts and Crafts," is the first monthly themed volunteer push/event coming to BPNC, and will continue in March and beyond.
- Another successful visit from Alexis Lawrence and her gardening club.

Donations

- Continued support from Grace Community Service and Eastside Christian Church on donating lunches and materials for events, respectively.
- "Hearts and Crafts" volunteers donating treats and snacks.

Health and Safety Update:

BPNC team continues to monitor participants for signs and symptoms of COVID-19 utilizing a screening tools.

MH staff practices sanitizing high touch surfaces regularly as well as provide masks and hand sanitizers to our guests as needed.

Family Health Matters provides COVID-19 testing weekly to all guest on a consistent basis, all guests are highly encouraged to be tested . During the month of February 2026, there were no (0) guests who tested positive for COVID-19.

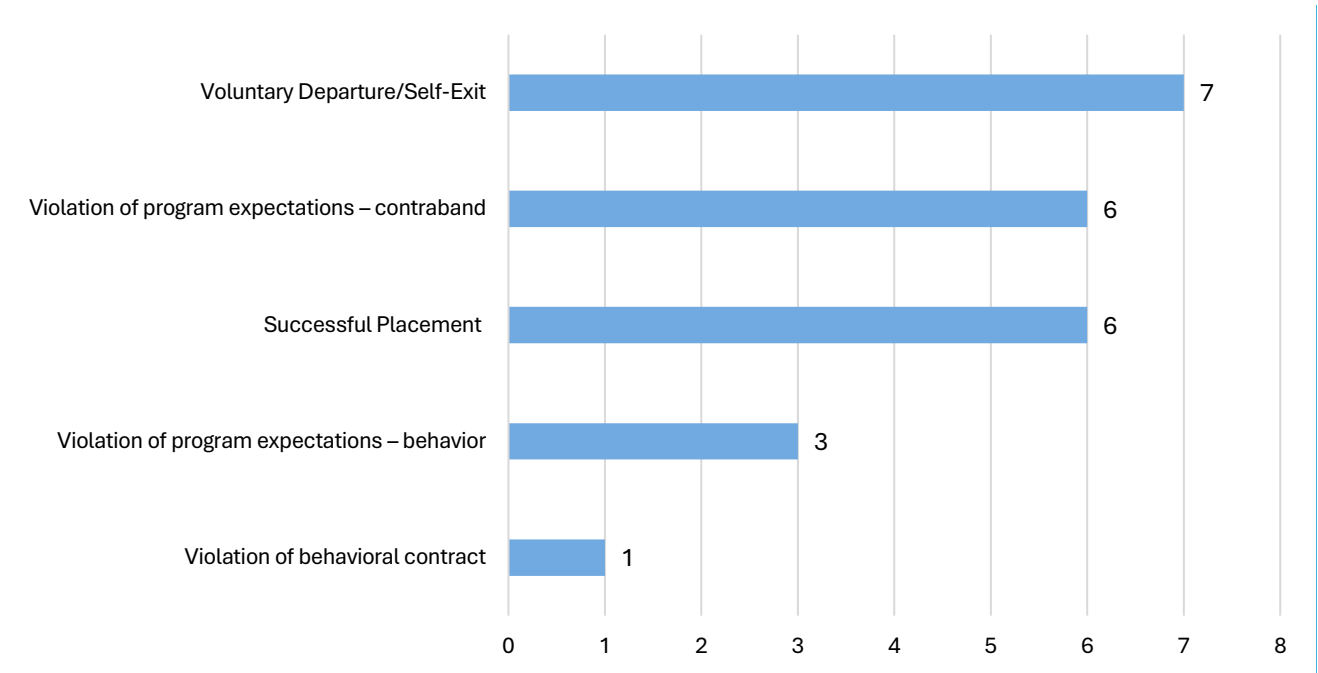
The BPNC Team continues to work closely with the OC Department of Public Health and implements all CDC recommendations.

The following organizations/agencies visited the shelter during the month of February 2026.

- O.C Workforce Solutions
- Loving Paws
- Tru Connect
- Free Phone Service
- PCP KCS (Korean Community Services)
- Veteran Support
- KCS SUD Program
- Serve the People Vision Clinic
- APAIT HIV Health Screenings

Buena Park Navigation Center Supplemental Report

Reasons for Exit – 2/1/2026-2/28/2026



Buena Park Navigation Center

Monthly Report March 2026



Report Contact:
Timothy Huynh, Chief Program Officer
Email: timothyh@mercyhouse.net
Phone: (714) 836-7188 Ext: 132

MERCY  **HOUSE**



Report Summary

Number's Served:

By the end of March 2026, the shelter has served 378 unduplicated clients, 28 of which enrolled during the month.

To date, 47 shelter recipients have positively exited the program: 38 to permanent housing and 9 to temporary housing as a result of the program.

	Monthly	Year To Date	FY 2024-2025	2020-Present
Individuals Served (unduplicated)	170	378	474	1,420
Individuals Discharged	29	287	421	1,326
Number of Intakes	28	287	434	2,195

Intake Questionnaire:

1. Referring Agency into the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Anaheim	0	0	0	35
Brea	0	12	17	68
Buena Park	15	164	248	932
Cypress	0	9	14	59
Fullerton	3	86	92	348
La Habra	7	33	35	127
La Palma	0	2	4	26
Los Alamitos	0	0	0	5
Orange	2	77	106	355
Placentia	0	20	21	65
Stanton	0	22	28	164
Villa Park	0	0	0	0
Yorba Linda	1	3	4	9
Orange County-outside the NSPA	0	0	0	15

Other County in California	0	0	0	0
Outside the State of California	0	0	0	0
Outside the United States	0	0	0	0
Client Refused	0	0	0	2

2. Length of time the participant has been homeless:

	Monthly	Year To Date	FY 2024-2025	2020-Present
0 – 11 months	10	162	220	906
1 – 2 Years	5	109	125	568
3 – 4 Years	7	60	75	357
5 – 6 Years	1	36	64	231
7 – 8 Years	4	25	24	131
9 – 10 Years	0	11	16	120
11+ Years	1	25	40	250

3. City participant lived in prior to becoming homeless:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Anaheim	1	31	48	215
Brea	2	14	11	45
Buena Park	13	101	153	584
Cypress	0	7	17	60
Fullerton	3	69	74	272
La Habra	4	25	33	104
La Palma	0	0	0	17
Los Alamitos	0	0	0	5
Orange	1	47	60	205

Placentia	0	14	18	60
Stanton	0	16	21	109
Villa Park	0	0	0	1
Yorba Linda	0	5	4	19
Orange County- outside the NSPA	1	45	53	188
Other County in California	2	29	55	205
Outside the State of California	1	16	17	40
Outside the United States	0	3	4	9
Client Refused*	0	6	1	15

4. Type of setting participant lived in before becoming homeless:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Homeowner	2	15	36	73
Renting	10	214	262	275
Living with Family	13	135	163	364
Living with Friends	2	36	46	98
Mobile Home	0	3	6	11
Foster Home	0	1	2	7
Hotel	0	8	11	18
Incarcerated	0	0	8	21
Hospital	0	0	0	0
Substance Abuse Treatment Facility or Detox Center	1	4	2	8
Other	0	12	32	47

*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning August 2023.
Prior historical data may not be fully available.

5. City participant has lived in most of their lives (Ages 5-18 years old)

	Monthly	Year To Date	FY 2024-2025	2020-Present
Anaheim	2	30	41	92
Brea	1	5	4	13
Buena Park	4	54	69	154
Cypress	1	7	6	14
Fullerton	0	35	35	99
La Habra	3	17	23	48
La Palma	0	1	1	2
Los Alamitos	0	1	2	4
Orange	1	31	33	72
Placentia	0	9	11	23
Stanton	1	8	11	18
Villa Park	0	0	1	1
Yorba Linda	1	5	7	13
Orange County- outside the NSPA	7	63	75	157
Other County in California	1	80	122	275
Outside the State of California	4	58	95	193
Outside the United States	2	22	22	33
Client Prefers not to answer	0	1	11	13

*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning August 2023.
Prior historical data may not be fully available.

6. City where participant attended high school:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Anaheim	2	36	33	96
Brea	1	6	5	11
Buena Park	3	28	38	90
Cypress	1	7	7	20
Fullerton	0	29	44	88
La Habra	3	18	18	44
La Palma	0	3	5	9
Los Alamitos	0	1	3	6
Orange	1	22	24	54
Placentia	1	10	10	24
Stanton	0	2	4	4
Villa Park	0	4	6	10
Yorba Linda	0	1	4	8
Orange County- outside the NSPA	7	73	93	170
Other County in California	4	97	135	299
Outside the State of California	3	55	92	190
Outside the United States	2	30	27	45
Client Prefers not to Answer	0	7	21	29

*Mercy House began collecting data set in FY23-24, data presented is for enrollments that entered the program beginning August 2023.
Prior historical data may not be fully available.

Coordinated Entry System Statistics:

Community Queue: List of clients who have submitted their documents and are waiting to be matched to a housing opportunity.

	Monthly
Number of Active Clients on Community Queue	137
Percent of Active Clients on Community Queue	100%
Number of Active Clients Matched to a Housing Opportunity	3
Percent of Active Clients Matched to a Housing Opportunity	2%

Program Exits:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Positive Exits (Housing, reunification, rehab facility)	2	47	68	346
Negative Exits (Streets, jail, prison)	13	115	152	512
Unknown Exits (Unknown, deceased)	14	125	201	1,203

Destination Detail of Exits:

Benchmark: 30% of clients who exit to known destination will exit to permanent housing.

Progress towards benchmark: 23% of clients who have exited to a known destination have exited to permanent housing.

1. Positive Exits from the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Received Permanent Housing with housing subsidy	1	6	7	35
Received Permanent Housing with no ongoing subsidy	0	15	14	51
Received Permanent Housing with Housing Voucher (tenant or project base)	0	0	7	44
Received Permanent Housing with Rapid Re-housing	0	0	8	26

Permanent Housing with Family or Friends	0	7	7	48
Received Permanent Housing in long-term care facility or nursing home	0	10	3	30
Received Permanent Housing in a Public housing Unit	0	0	0	4
Received Temporary Housing with Family or Friends	0	1	3	38
Received Temporary Housing in Transitional Housing	1	4	4	21
Received Temporary Housing in hotel or motel paid by voucher	0	1	2	15
Received Temporary Housing in Residential Project, Halfway House, or Foster Care	0	0	1	2
Received Temporary Housing at Hospital or Psychiatric Facility	0	0	8	15
Received Temporary Housing at Substance Abuse Treatment Facility or Detox Center	0	3	4	15

2. Negative Exits from the Buena Park Navigation Center:

	Monthly	Year To Date	FY 2024-2025	2020-Present
Released from program for behavioral issues:	13	106	129	235
Returned to homelessness by choosing to leave Navigation Center:	0	7	19	257
Placed in jail, prison, or juvenile detention facility	0	2	4	20
Unknown location- client choose not disclose information	4	40	29	186
Unknown location- no exit interview was completed	10	85	171	1014
Deceased:	0	0	1	3

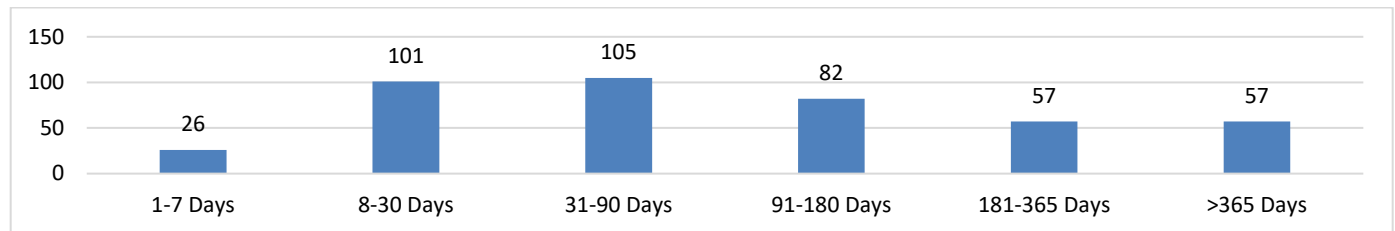
*Mercy House began collecting data set in FY23-24, data presented is for exits from the program beginning August 2023. Prior historical data is not available for all data sets.

Length of Stay (Year to Date):

Benchmark: National Average for shelter stays is 151 days.

Progress toward benchmark: Shelter average is 172 days for the year.

The average length of stay for a successful housing placement is currently 371 days for the year.



Length of Stay for Successful Exits:

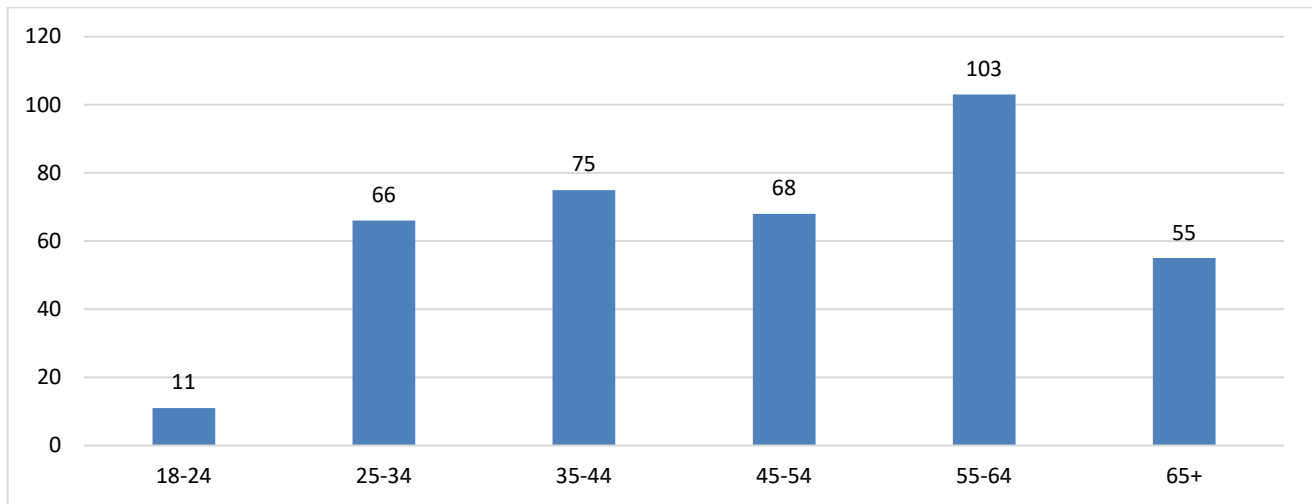
	Monthly	Year To Date	FY 2024-2025	2020-Present
Less than 1 month in Navigation Center	0	7	10	66
1 – 2 months in Navigation Center	0	12	14	75
3 – 6 months in Navigation Center	2	15	16	71
7 – 12 months in Navigation Center	0	5	10	51
Over 1 Year in Navigation Center	0	8	18	79

Length of Stay for Unsuccessful Exits:

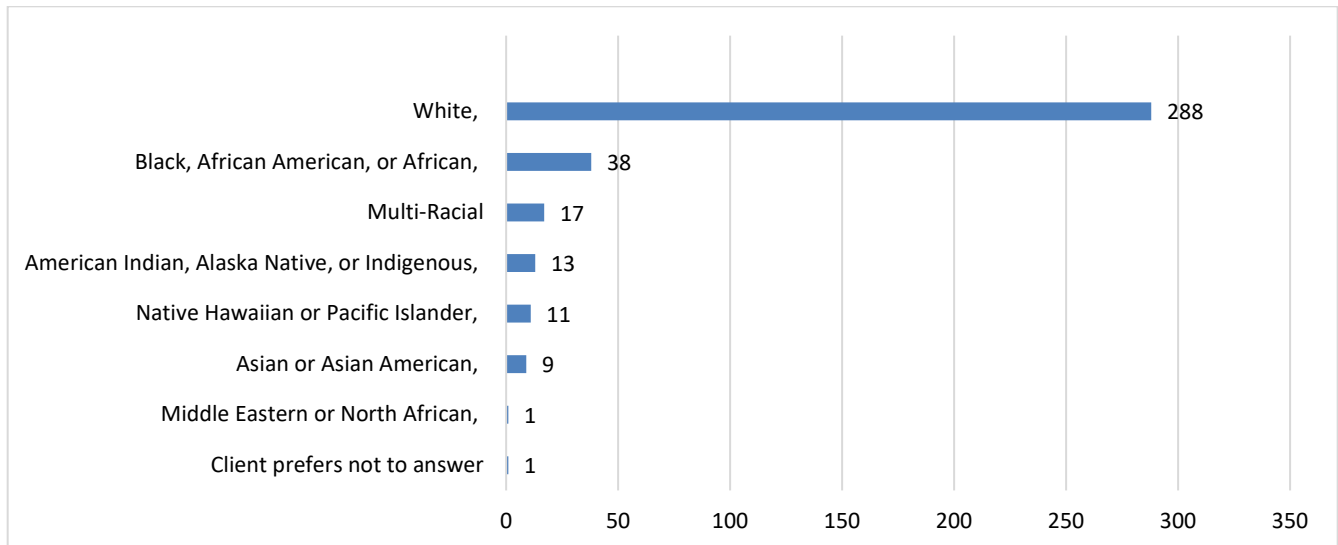
	Monthly	Year To Date	FY 2024-2025	2020-Present
Less than 1 month in Navigation Center	9	92	184	797
1 – 2 months in Navigation Center	9	68	78	474
3 – 6 months in Navigation Center	5	50	49	268
7 – 12 months in Navigation Center	4	21	25	102
Over 1 Year in Navigation Center	1	9	21	54

Client Demographics:

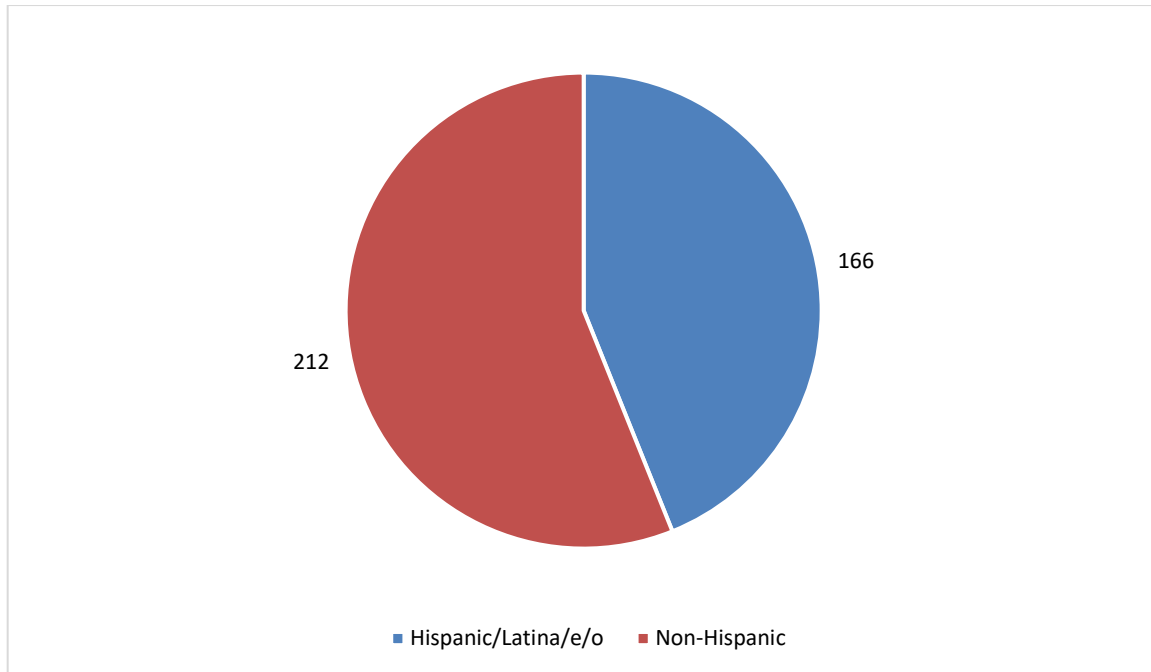
Age



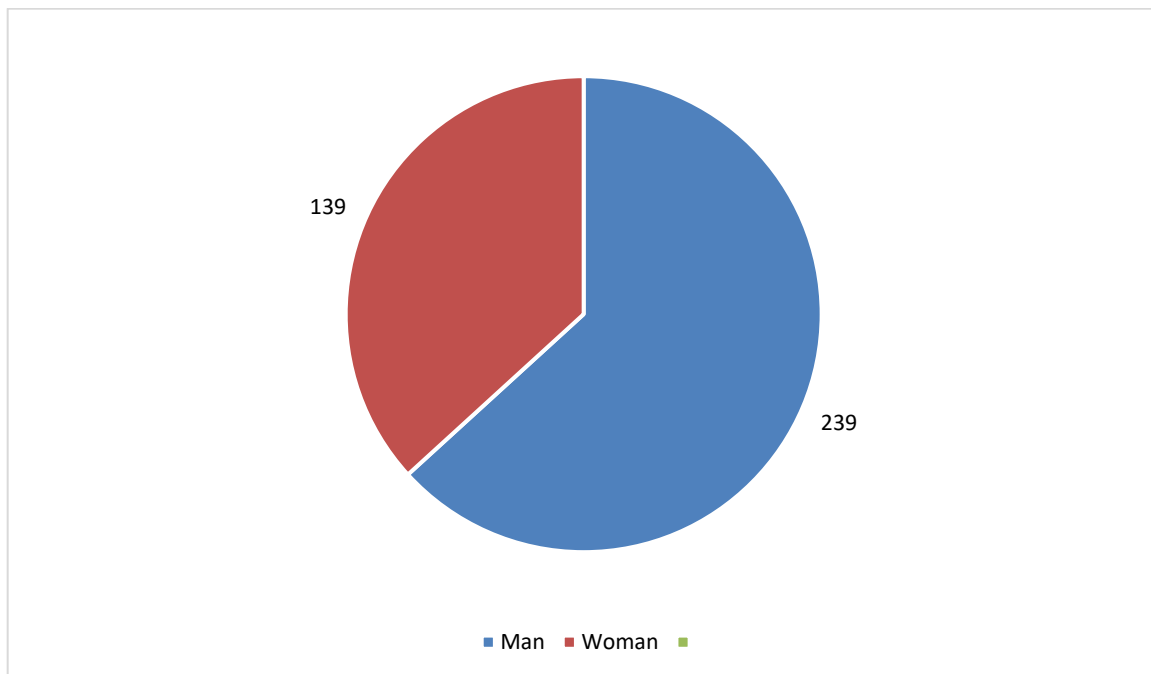
Race



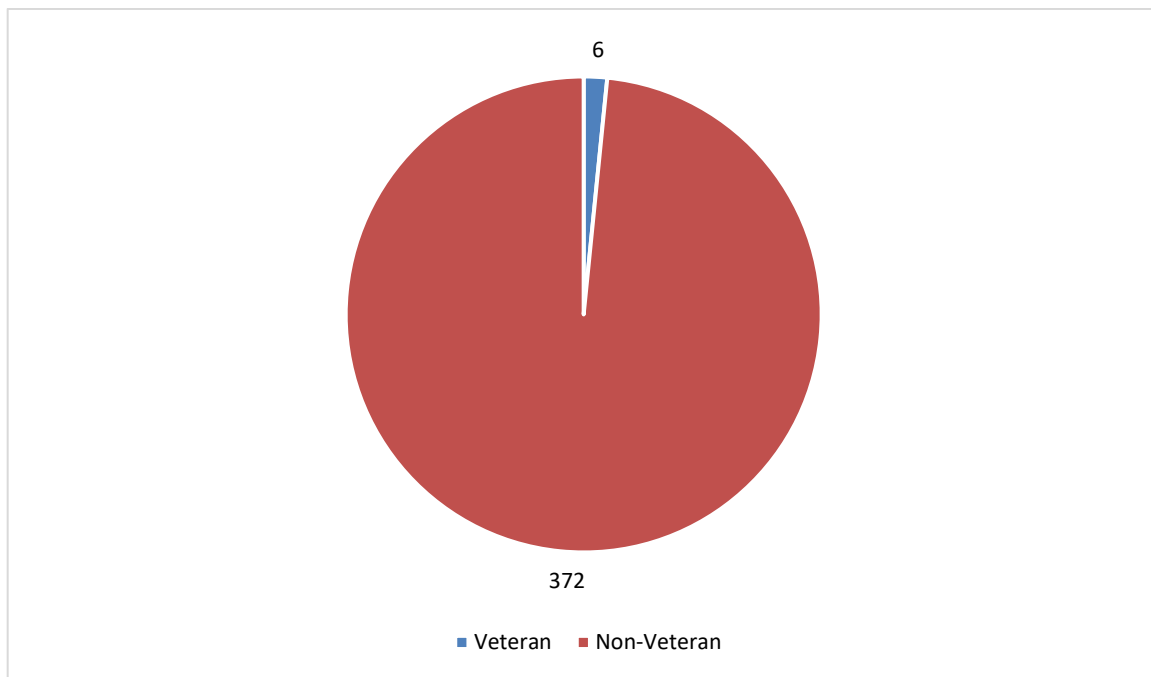
Ethnicity



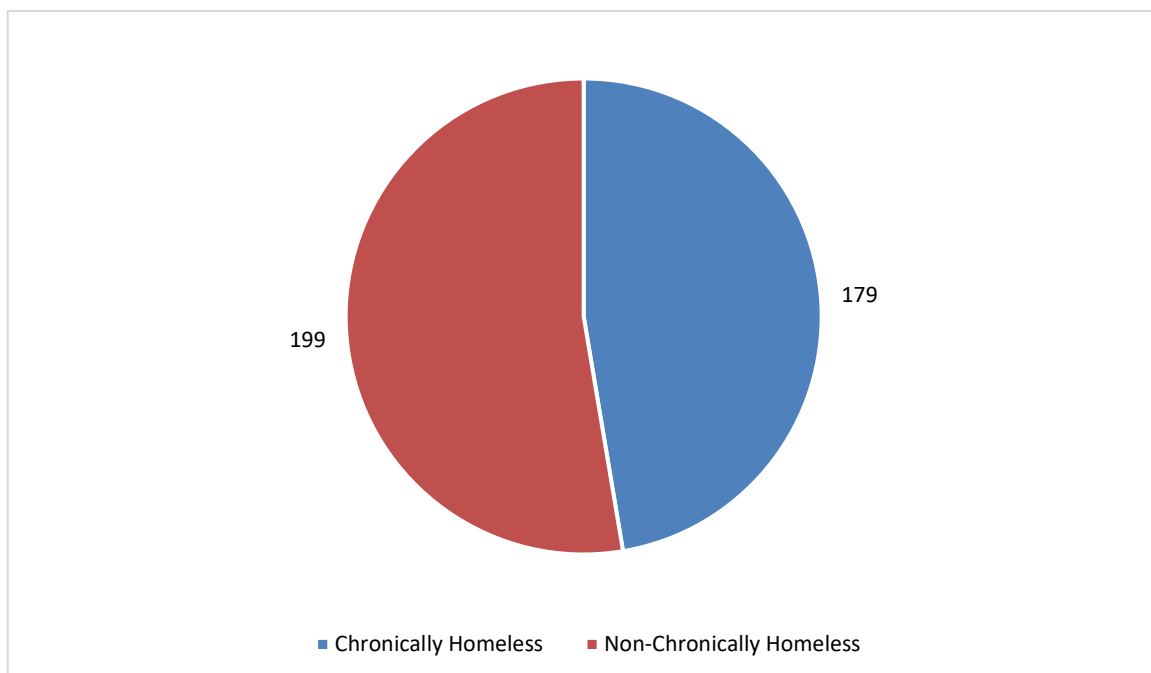
Gender



Veteran



Chronically Homeless



Buena Park Navigation Center Updates:

Housing Placement Updates:

The Mercy House Housing Navigation Team at the Buena Park Navigation Center is working diligently to connect guests with housing. For the month of March 2026, 1 guest exited to permanent housing and 1 to a transitional shelter program.

Community Engagement and Events:

March saw some fun and engaging community engagement events come to the Buena Park Navigation Center. Several groups returned and continued their work from previous months. These included Eastside Christian Church, who provide the prizes and materials for the three longstanding regular monthly events (Bingo, Movie, Vision Board), as well as some snacks for our designated monthly theme. Additionally, Grace Community Service continued providing sandwiches daily to the shelter. Also, the gardening club returned this month and will continue occurring over the next ten months on a monthly basis.

In terms of new offerings, we continued to create a new theme for the month in order to increase volunteer engagement. This month was “Mercy House Madness” (named after March Madness, the NCAA basketball tournament), during which we encouraged volunteer groups to visit the shelter with snacks and drinks to watch games with the shelter guests. This was a successful theme, as we had two groups (Tripointe Realty and Wild Turkey Book Club) come in on separate days for a fun time. Additionally, we received a new recurring donor in the “No Empty Bowls” program from the OC Animal Alliance. They will now provide weekly support by way of both dog and cat food as well as supplies like bowls, leashes, and collars as needed by the shelter animals.

Volunteers

- New monthly theme “Mercy House Madness” allowed volunteer groups to come in with treats and watch March Madness games with guests.
- Continued successful gardening club events, continued successful regular monthly events as supported by Eastside.

Donations

- Grace community service continued supporting the shelter with daily sandwich deliveries
- OC Animal Alliance donated pet food weekly

Health and Safety Update:

BPNC team continues to monitor participants for signs and symptoms of COVID-19 utilizing a screening tools.

MH staff practices sanitizing high touch surfaces regularly as well as provide masks and hand sanitizers to our guests as needed.

Family Health Matters provides COVID-19 testing weekly to all guest on a consistent basis, all guests are highly encouraged to be tested . During the month of March 2026, there were no (0) guests who tested positive for COVID-19.

The BPNC Team continues to work closely with the OC Department of Public Health and implements all CDC recommendations.

The following organizations/agencies visited the shelter during the month of March 2026.

- O.C Workforce Solutions
- Loving Paws
- Tru Connect
- Free Phone Service
- PCP KCS (Korean Community Services)
- Veteran Support
- KCS SUD Program
- Serve the People Vision Clinic
- APAIT HIV Health Screenings

Buena Park Navigation Center Supplemental Report

Reasons for Exit – 3/1/2026-3/31/2026

